Quick guide
for Oticon Opn & Oticon ON App

P1
General

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Introduction

This is a detailed guide to the use of Oticon Opn™ and the Oticon ON App for Andriod phones.
- How to pair Oticon Opn hearing aids with an Android™ phone
- How to use the Oticon ON App

⚠ Please note that the Android version of the ON App does not enable users to stream phone calls or audio directly from Android phones to Oticon Opn hearing aids. This technology is not yet available on Android phones.

Please visit www.oticon.global/connectivity for more details on compatibility, or see the description for Oticon ON App on the App Store and Google Play™.
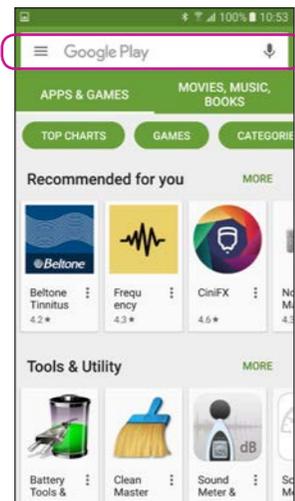
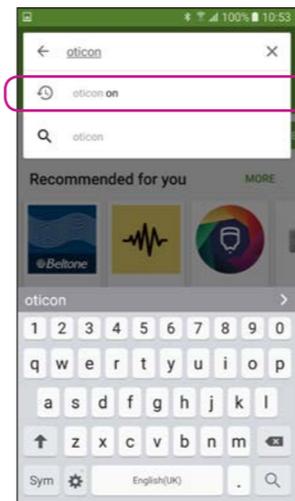# Table of Contents

Installing the Oticon ON App

Find the Play Store® icon

Select the search bar

Type "Oticon" into the search bar

Select the Oticon ON App

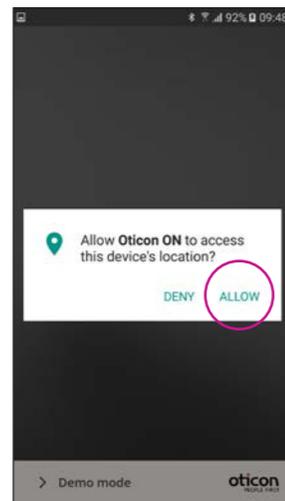**Tap the INSTALL icon**

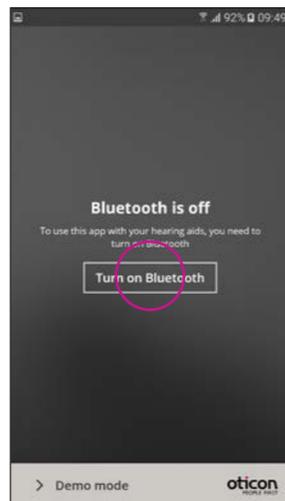**Wait for the app to install**

Starting to use the app
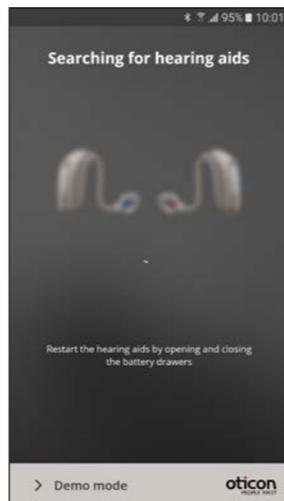
Start the Oticon ON App

Allow access to phone information
The first time you start the app, allow it to access the phone's location and send you notifications, for the best possible functionality.

Ensure Bluetooth is switched on
If Bluetooth switched off on your phone, it will automatically show you this message. Press "Turn on Bluetooth" and continue.
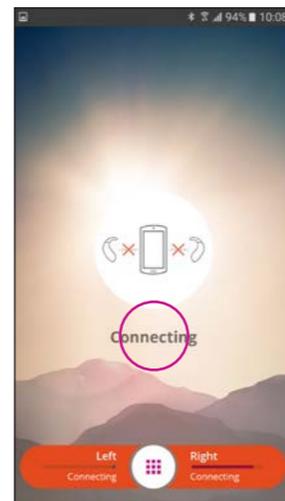
Search for your hearing aids
Your phone will connect to your hearing aids when you start the Oticon ON App. If it can't find your hearing aids, restart them by opening and closing their battery drawers.
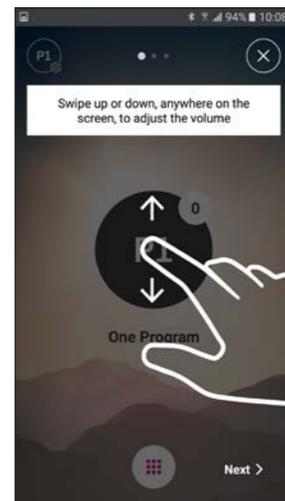
Connect to your hearing aids
Select your hearing aids by pressing the "Pair" button. If someone else's hearing aids appear, try to search for your hearing aids again.
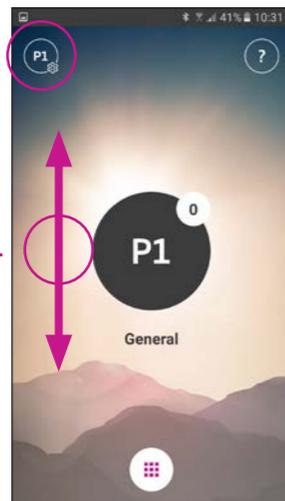
Wait for the app to connect

Follow the brief tutorial
The first time you start the app, it presents you with a short overview of how you can control it.

Selecting programme/programme settings/volume and mute
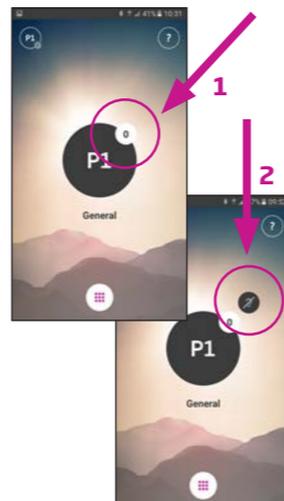
Start the Oticon ON App

Control the volume
The app shows the current volume in the small white circle on the top right of the black programme indicator.

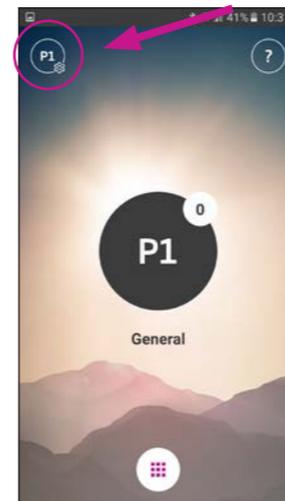To adjust the volume, simply swipe your finger up or down anywhere on the screen (1).

Select programme
Touch the black programme indicator to open the programme selector (1). Select a programme (2).

Note: the available programmes are determined by your hearing care professional.
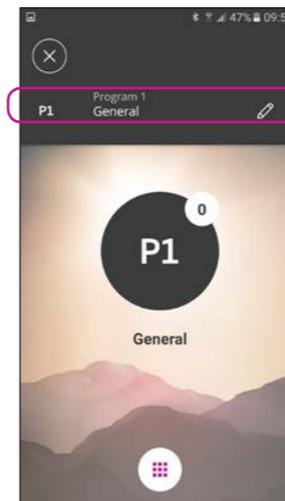
Mute hearing aids
Briefly touch the white volume indicator to mute your hearing aids (1).

Un-mute your hearng aids again by adjusting the volume or touching the mute indicator (2).

Secondary functions
Press the settings indicator to access the secondary functions related to the active programme.

Modify programme label
Touch the current label and type the name you want to call it.

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Listening to the TV (requires TV Adapter 3.0)

Select programme
Touch the black programme indicator to open the programme selector (1).
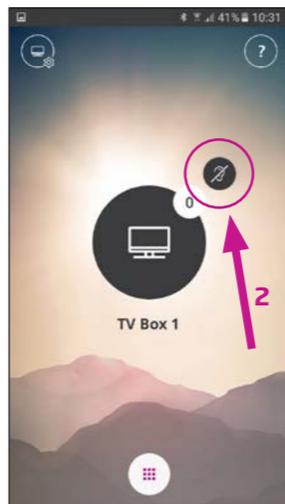
Select the TV programme (2).

Note: the available programs are determined by your hearing care professional.

Mute your hearing aids
Briefly touch the white volume indicator to mute the sound from the hearing aids (1).

Un-mute your hearing aids
You can un-mute your hearing aids by adjusting the volume or touching the mute indicator (2).

Secondary functions
Touch the settings indicator (A) to access the secondary functions related to the active TV programme.

Here, you can change the name of the TV programme (1) or regulate the level of the streamed TV/audio signal (2).
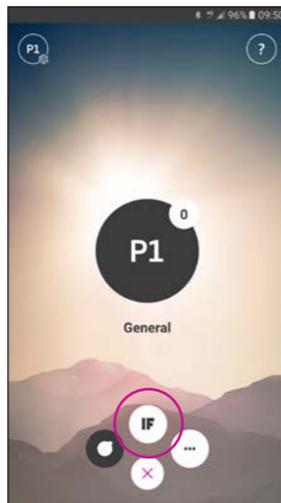
Introduction

You can connect your Oticon hearing aids to the Internet through the Oticon ON App and the IFTTT (If This Then That) service.

By doing this you will be able to have different events – such as turning on the lights – synchronised with turning on your hearing aids in the morning. Or, a text message alert could be sent if your hearing aid battery is low.
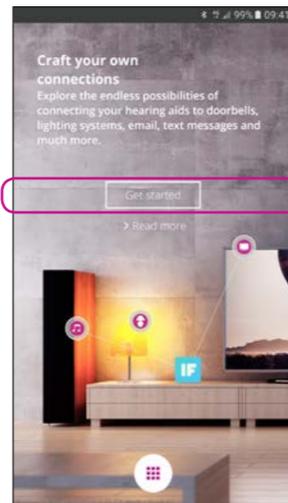
The possibilities are endless!

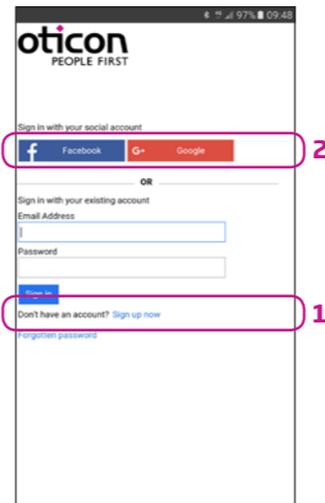Please visit ON.Oticon.com for details on what you can do and how it works.

Here, you can also find more details about how to set up and manage your IFTTT accounts.

Connect to IFTTT
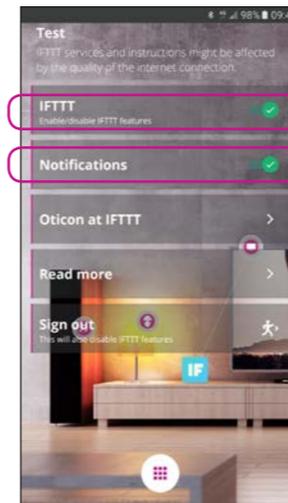Select the IFTTT main feature
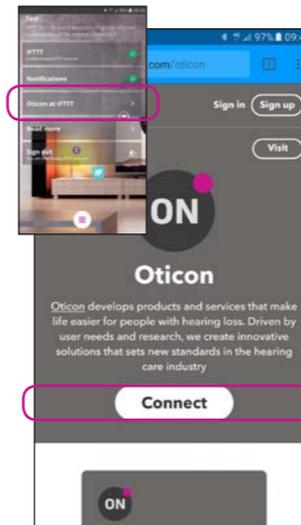

First time set-up
Select Get started

Select Sign up now (1) or use an existing Facebook™ or Google™ account (2)

If you sign up from the app, you will receive an e-mail with a code, which you will need to enter to confirm your login
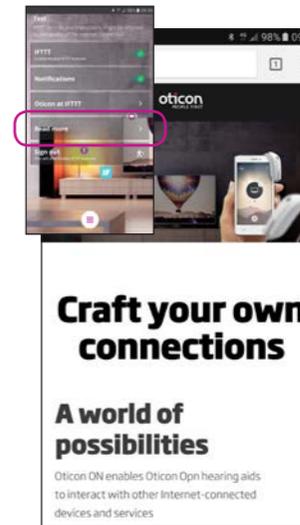

IFTTT
If the IFTTT option is turned off, IFTTT events are not active

Notifications
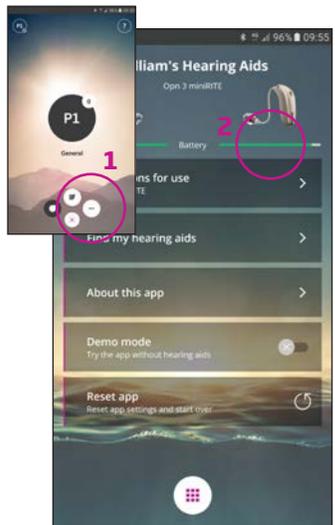If OFF then no notifications can be seen on the notification screen on the phone

Oticon at IFTTT
A direct link to the Oticon channel on IFTTT

Read More
A direct link to on.oticon.com, where you can find much more information about ON and IFTTT
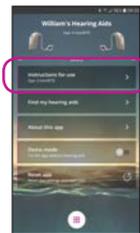
Secondary functions

Settings
Press the settings icon to access the secondary features of the Oticon ON App (1)
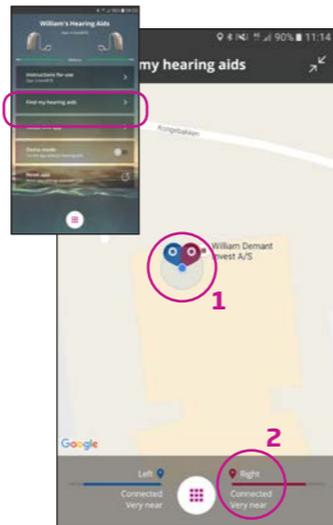
Battery status
A visual presentation of the battery status of both the left and the right hearing aid (2)
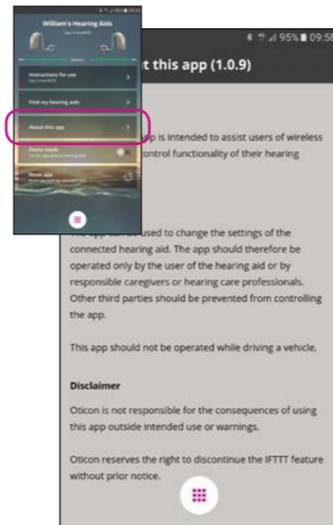
Instructions for use
The first time the app connects to the Internet, it will automatically download the instructions for your specific hearing aid
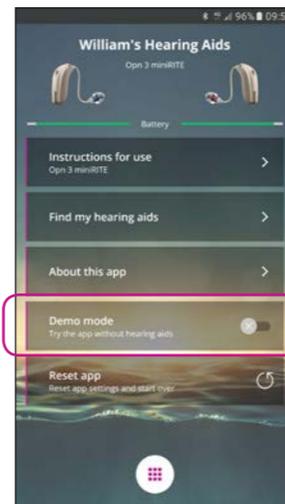
Find my hearing aids
The map will show where your hearing aids were last connected to the phone (1).
If close by, the Proximity bars will indicate how close you are to your hearing aids (2).

Note: If you go out of range/lose connection with your hearing aids, the red/blue markers on the map will show the last known location of the hearing aids.
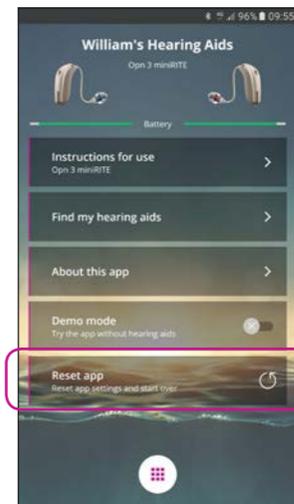
About the app
Warnings and disclaimers

Demo mode
This option enables you to try the app without having your hearing aids connected to the phone

Reset app

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